COMPANY PROFILE

Technology that works for your business.

IT solutions, infrastructure, support and development tailored to your needs.

MOVING YOU FORWARD, BYTE BY BYTE

01 / WHO WE ARE

Introduction

KCS IT Solutions strive to give the best possible service and in return giving our clients the best possible results that they deserve. We concentrate on your specific needs and current infrastructure and we pride ourselves with good turn around times that wont interfere too much with your general working day.

02 / OUR JOURNEY

Company History

- KCS IT Solutions was Established in 2010.
- Kristian (CEO) sourced his own clients while keeping a permanent position else where.
- He maintained his clientele and slowly increased up until 2015, where he made the bold choice to go on his own and from there, our clientele base has increased dramatically, due to our excellent customer service and wide range of products that we offer.

03 / WHAT GUIDES US

Our Vision, Mission and Values

VISION	MISSION	OUR VALUES
Our vision is to be the first choice of Information Technology group and the leading supplier of all office infrastructure needs due to our constant research into the ever changing world of IT.	Is to be the best we can be in every area of what we offer to our clients. To always strive to be one step ahead of our competitors. We want to be known for making our clients feel as an individual rather than just a number.	We base our values on Integrity and passion for what we do as well as our clients needs. We believe it is important to love what we do in order to have our clients feel valued and to have the confidence that they are in good hands. We value our clients tremendously and work towards creating long lasting relationships.

Our focus is on long-term client relationships, dependable service and solutions that fit each organisation.

Key Business

Products

- We offer a VoIP/Hosted PBX solution.
- Hosting of either Quick Books or Pastel.
- Server Offsite Hosting.
- Support for all IT requirements.
- Domain Website hosting
- Website Marketing and development
- ISP Services (Fibre, LTE, ADSL etc)

Pricing

- Competitive pricing.
- Our Pricing is well structured therefore no need for finance.

Customer Experience

- We pride ourselves on giving our clients exceptional service Before during and after installation.
- KCS IT Solutions Head Office is based in Johannesburg but we do travel to were our clients are.

05 / HOW WE DELIVER

Delivery and Installation

DELIVERY OF HARDWARE

Hardware will be delivered upon receiving payment or 75% deposit depending on the amount quoted.

INSTALLATION

Upon delivery of hardware KCS IT Solutions will install on the day requested.

If training is required for any hardware installed training will be given.

06 / KEEPING YOU RUNNING

Service and Maintenance

MAINTENANCE

When scheduled maintenance needs to be done, we inform our clients a week prior to the day to insure that they make relative provisions.

If unforeseen maintenance need to be done a 24hr notice gets sent out to all our clients as we do all that we can to ensure clients are back online in no time.

SERVICE

If client have a service agreement it is tailored and responded to with regards to how your company is structured.

Service is what we strive ourselves on as it is the clients needs that come first.

07 / BUILDING WHAT YOU NEED

Web & Software Development

- We have a team of professional Web & Software Developers that are eager to develop anything that you require and to your specifications.
- All development projects will be delivered with Speed, Efficiency and most off all with Quality
- We develop in the following programming languages: C#, HTML, CSS, Javascript, Jquery, ASP.NET and MVC 5

Thank you

As precious as time is, thank you for reading through our company profile.

CONTACT

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WWW.KCSIT.CO.ZA